



Personal Message Center

Thank you for your recent payment. We are happy to have you with us and appreciate your continued business.

JOHN SMITH
1234 MAIN STREET
ATLANTA, GA 30303

Rate Plan: Fixed
AGL Number: 9876543210
Bill Date: 6/23/2009

Emergencies or Gas Leaks: 770-907-4231 or 1-877-427-4321
Customer Service: 1-866-762-6427 or www.gas-south.com

Type of Rate Plan

Atlanta Gas Light contact information

Gas South contact information

Summary table with columns: Gas South Account Number (1234567890), Current Charges (\$54.23), Current Charges Due Date (July 13, 2009), Total Amount Due (\$54.23)

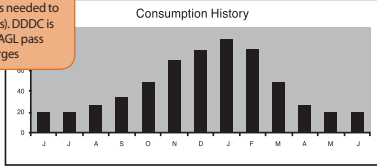
Explanation of Charges

Previous Balance \$43.96
Payment \$43.96CR
Balance Forward \$0.00

This area may contain special account information including budget bill accounts, pay plans, and payment arrangements

Gas Charges \$25.01
Customer Service Fee \$5.95
AGL Pass Through Charges (Jun) \$19.68
Taxes \$3.59

Dedicated Design Day Capacity: The amount of space reserved in the pipeline for gas needed to serve your premise(s). DDDC is used to calculate AGL pass through charges



Total Current Charges \$54.23

Total Amount Due \$54.23

A measure of energy in British Thermal Units used to calculate the amount of gas used in therms

How We Calculated Your Gas Charges (DDDC Factor: 2.099)

Calculation table with columns: Meter Start, Meter End, Days of Service, Beginning Read, Ending Read, CCFs Used, Thermal Factor, Therms Used, Rate per Therm, Gas Charges

Total days of service based on the dates your meter was read
Actual reads from your meter
The actual gas your meter shows you used
Price you pay for each therm used



Please return this portion with a check or money order made payable to Gas South. Please do not enclose cash. If address has changed, please check here and complete the information on the back of the remittance slip.

Account Number 1234567890
Total Amount Due \$54.23
Amount Enclosed

JOHN SMITH
1234 MAIN STREET
ATLANTA, GA 30303

Remittance Slip, which must be submitted with your payment

Gas South
PO Box 530552
Atlanta, GA 30353-0552

0 20151231 5 98765432100 0 0000000000000 0 0000000000000 0 0

Bill Payment Options:

Pay by Phone: You may pay your gas bill with a check, VISA, MasterCard or debit card by phone using Western Union Speedpay network.

Payment Locations: Visit www.gas-south.com or call 1-866-762-6427 for walk-in payment locations.

Online Payment: You may pay your bill online at www.gas-south.com.

Mail: Payments can be made by mailing a check or money order to Gas South at PO Box 530552 Atlanta, GA 30353, using the enclosed envelope.

Billing Questions and Concerns:

Contact Gas South at 1-866-762-6427 or write Gas South at PO Box 4298 Atlanta, GA 30302. If you are not satisfied with Gas South's response you have the right to contact the Georgia Public Service Commission at www.psc.state.ga.us, 404-656-4501 (Metro Atlanta) or 1-800-282-5813.

Budget Bill Terms:

New Budget Account Balance: Your actual charges incurred since plan inception minus all payments made.

Pay-As-You-Go Bill Terms:

Pay-As-You-Go Amount: Your forecasted charges for the next 30 days.

Pay-As-You-Go Variance: Your actual charges minus your Pay-As-You-Go Amount for that period.

Mailing Address Change

This is a scannable document. To help us make the correct changes to your account, please print clearly and stay within the boxes.

MR. MS.

Name: [Grid]

Address: [Grid]

[Grid]

City: [Grid] State: [Grid] ZIP: [Grid]

Home Phone: [Grid] Daytime Phone: [Grid]

Email: [Grid]